



PRESCOT TOWN COUNCIL

Prescot Town Hall, 1 Warrington Road, Prescot,
Merseyside, L34 5QX
Telephone: 0151-426-3933
email: enquiries@prescot-tc.gov.uk

Customer Satisfaction Survey

Name of hirer:

JUDE RYAN

Date of Booking:

11/11/17

Initial Booking

How did you hear about us? (Facebook/Town Council website/ Choose your venue website/ word of mouth)

WEBSITE

Which method did you use to make your booking? (In Person, Telephone or Email)

EMAIL / PHONE

Were the staff helpful and polite?

YES

Did the staff explain fully about the facilities available?

YES

Function or Room Hire

Did the exterior of the building meet your expectations? i.e. Sign Posted and easy to access

YES

Were you greeted upon your arrival?

YES

What were your first impressions of the Town Hall?

REALLY HAPPY.

Did you find the building clean and presentable?

YES



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Did the caretaker go through the pre-function checklist upon arrival and departure?

YES

Was the staff/caretaker helpful and polite?

YES

Would you recommend this facility to others?

YES

Would you hire a room at Prescot Town Hall again? If not why

YES

Is there anything we could improve? Please state if any

N/A